



ACCESSIBILITY STATEMENT

This accessibility statement applies to the website www.rydetowncouncil.org.uk.

Commitment to accessibility

Ryde Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

We aim for our website to be as inclusive and user-friendly as possible for all visitors, regardless of ability or technology.

Compliance status

This website is **partially compliant** with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

We are aware that some parts of this website are not fully accessible:

- Some PDF and Word documents may not be fully accessible to screen reader users
- Certain images may not have appropriate alternative text
- Some older content may not meet colour contrast requirements
- Navigation and interactive elements may not always be fully accessible via keyboard
- Embedded third-party content (such as maps or videos) may not be fully accessible

What we're doing to improve accessibility

Ryde Town Council is currently developing a **new website** to replace this one. Accessibility is a key priority in the design and build of the new site.

The new website will be designed to:

- Meet WCAG 2.1 AA accessibility standards
- Provide improved compatibility with screen readers and assistive technologies
- Ensure full keyboard navigation
- Use accessible colour contrast and clear typography
- Include properly structured content and alternative text for images
- Offer more accessible document formats wherever possible

We aim to launch the new website in due course and will update this statement when it goes live.

Feedback and contact information

If you encounter any accessibility issues or need information in a different format (such as accessible PDF, large print, easy read, audio recording, or braille), please contact us:

- Email: reception@rydetowncouncil.org.uk
- Phone: **01983 811105**

We aim to respond to all accessibility requests within 5 working days.

Reporting accessibility problems

If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using the details above.

Enforcement procedure

If you are not satisfied with our response, you can contact the Equality Advisory and Support Service (EASS):

- Website: <https://www.equalityadvisoryservice.com/>
- Phone: 0808 800 0082

Technical information about this website's accessibility

Ryde Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018.

This website is partially compliant with the WCAG 2.1 AA standard.