

September 2019

Dear Occupant

Island Roads, working in partnership with the Isle of Wight Council is upgrading and maintaining the Island's highways network.

We are writing to let you know about the carriageway surfacing works due to take place in your local area shortly and to provide you with some information and guidance about what will happen during the works to enable you to plan accordingly. **All of the information is important but please take particular note of the sections relating to your weekly waste and recycling collection.**

Location of works:	West Street, Ryde between Swanmore Road and Lind Street	
Anticipated duration of works:	Start date: Friday 6 th September 2019	Duration: 9 nights (we aim to work Monday – Friday only)
Traffic Restrictions	<p>During the works, we will be using heavy machinery/equipment and materials that could damage your vehicle, making it unsuitable for vehicles to access the works area. The road will therefore be closed whilst these works are taking place and vehicle access will not be permitted, with the exception of emergency vehicles.</p> <p>During these works it will also be necessary to revert the one-way system into two-way along Garfield Road, Victoria Street, John Street, Newport Street, Arthur Street and Mount Street in order to maintain access for residents of these streets only.</p> <p>For safety reasons there will be parking restrictions along Garfield Road, Victoria Street, John Street, Newport Street, Arthur Street, Mount Street, Lind Street, Swanmore Road, Osborne Road and Ratcliffe Avenue. The area with restrictions will be indicated by no waiting cones which will be placed in the sections affected the night prior to the works commencing in each phase. Pedestrian footways will remain open.</p>	
Time of works and vehicle access to properties/businesses	<p>Works will take place between the hours of 19:30 and 06:00, although exact start and finish times may vary. The area of work will be coned the night before the works and this indicates the start of the works the following night. When the cones are in place we ask you to kindly park your cars off street in preparation for the works the next night.</p>	
Parking /vehicle removal	<p>Island Roads will remove any vehicles that remain on the carriageway within the road closure and relocate them to a safe alternative location nearby. In these circumstances, you can locate your vehicle by contacting our help desk on 01983 822440. Please note that Island Roads has the authority to remove vehicles in these circumstances from the carriageway and costs may be charged to the registered keeper if a vehicle has to be relocated.</p>	
FAQs	<p>Visit our website at http://www.islandroads.com/7-faqs.html or alternatively, please contact us for a copy of the FAQs to be sent to you.</p>	

Access to your property

Vehicular access will be prohibited during the works. However, we will ensure we meet all of our responsibilities under the Equalities Act so if you require assistance accessing your property or you have any specific requirements please contact us so that arrangements can be made to assist you (tel. 01983 822 440 or email info@islandroads.com).

Bus services

Bus stops located within the area of the road closure will not be in operation and alternative stops will be provided outside of the road closure area Bus information is provided on the Southern Vectis website: <http://www.islandbuses.info/> or by calling them on 0330 0539 182.

Disabled bays

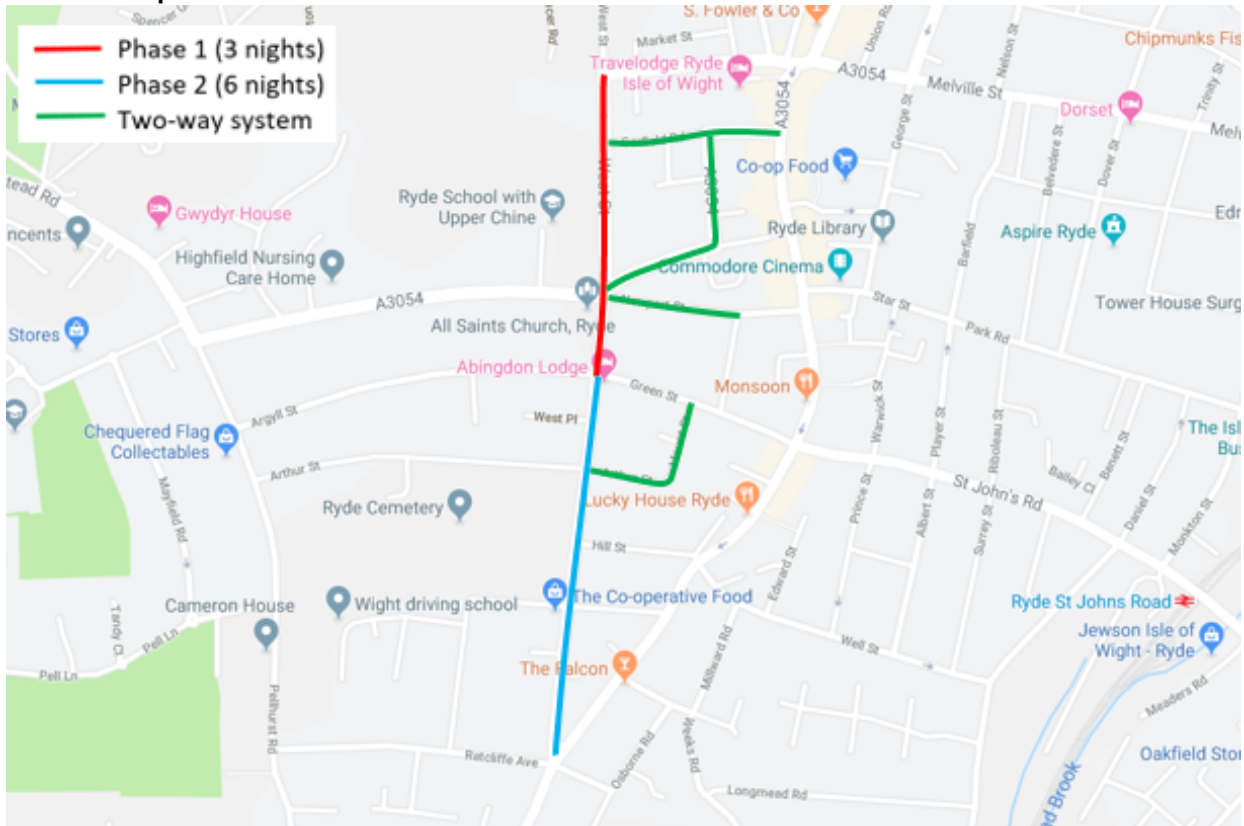
If you currently have a disabled bay, please contact our help desk on 01983 822440 as soon as possible. The help desk will take your details and send out a new application form. Alternatively, the forms are printable from our website <http://www.islandroads.com/49-forms.html>. **It is essential to reapply as without the completed forms disabled bays will not be repainted.**

Alterations/Updates

Please bear in mind that our programme can be affected by various external influences such as weather. The timeframe provided in this letter is as accurate as possible at the time of writing. Please take note of the advanced signage which will be updated in the case of change to dates.



Location Map



We recognise that these improvement works may cause some inconvenience for local residents and businesses but we hope any disruption will be offset by the long-term improvements we are making. We would like to thank you in advance for your assistance in enabling us to complete these works.

Yours faithfully,
Island Roads